This service agreement (hereinafter - the "Agreement") is an official proposal of the site administrator <u>https://</u><u>skinchanger.cc/</u>

Individual entrepreneur Lanko Irina Vasilyevna INN: 500108063602

OGRNIP: 320508100326409, hereinafter referred to as the "Contractor",

to sign this Agreement in the form of an offer in accordance with Article 437 (four hundred thirty-seven) of the Civil Code of the Russian Federation, hereinafter referred to as the "Client", jointly referred to as the "Parties", and individually to as a "Party".

The Client hereby confirms that he has read and understood and agrees with all the provisions of the Agreement.

The unconditional acceptance of this Agreement in accordance with Clause 3 (three) of Article 438 (four hundred thirty-eight) of the Civil Code of the Russian Federation is payment (prepayment) by the Client for the Contractor's services according to the terms of this Agreement.

The Contractor has the right to at any time at his discretion change the terms hereof without notifying the Client.

Herewith, the Contractor remains responsible for the fulfillment of the obligations assumed according to the previous version of the Agreement, if the Client earlier accepted the previous version of the Agreement and paid for part of the services in advance.

Payment (prepayment) by the Client of the Contractor's services in accordance with the updated current version of the Agreement confirms his full unconditional agreement with the conditions set forth herein. The terms of the Agreement in the form of an offer shall be valid indefinitely as of the moment of their publishing on the Internet at ttps://skinchanger.cc/oferta.

TERMS AND DEFINITIONS

Subscription shall mean a form of payment and services rendering based on the Client's regular payments for the services, in accordance with the Tariff established by the Contractor and the Tariff chosen by the Client, which is performed, inter alia, with the use of payment cards.

Tariff (Tariffs) shall mean

cost and scope of services rendered by the Contractor to the Client when the terms of this Agreement are met.

Content shall mean

any materials, including texts, photographs, videos, files of other types, uploaded by users of the website <u>https://skinchanger.cc/</u>, the rights to the Content may belong to both the Client and the Contractor, as well as to third parties.

Personal Account shall mean an online service on the Contractor's website, with the help of which the Client can manage his subscriptions and also correct his personal data.

1. SUBJECT MATTER OF AGREEMENT:

1.1. The Client's services are the provision of paid access to the program Skinchanger located for downloading at <u>https://skinchanger.cc/.</u> Access to the Contractor's services is carried out from the moment the Client is registered on the website.

1.2. The terms of this Agreement shall be considered accepted by the Client from the moment the "Activate" button is pressed on the website https://skinchanger.cc/.

1.3. The Client shall guarantee completeness and correctness of the data entered during registration, if the Client provided unreliable data, the Client shall independently bear all the risks and legal consequences thereof.

1.4. The Contractor's services are intended solely for private, non-commercial use.

1.5. The Client, using the Contractor's software, which he uses by subscription, realizes that he can receive VAC-blocking from Steam and is fully responsible for using the Contractor's program, and will not have any claims against the Contractor if blocked.

PAYMENT PROCEDURE:

2.1. The amount of the Contractor's remuneration for the services rendered shall be set in accordance with the Tariff chosen by the Client in effect at the time of payment for the services.

2.2. The Tariffs hereunder are indicated based on the scope and nature of the services selected by the Client in the specified tariff period.

2.3. When paying for a subscription as per a new Tariff, the payment shall be authorized in a simplified manner and an SMS to confirm the payment transaction shall not be sent to the Client.

2.4. All settlements under the Agreement shall be carried out in any available form, the final unit of monetary settlements is the Russian ruble. The payment date shall be the date of receipt of funds to the Contractor's settlement account.

2.5. The Subscription fee shall not be subject to change during the entire paid period.

2.6. The Subscription fee and the Tariffs for a new (previously unpaid) period may be changed by the Contractor. In case of a change of the Subscription fee, the Contractor shall be obliged to inform the Client via Email, no later than 10 (ten) days before the due date of the next payment.

2.7. By accepting this Agreement the Client realizes that he can unsubscribe from the subscription to the Contractor's services by clicking the "unsubscribe" button in his personal account, or if there is no button or technical ability, do this via Email <u>support@skinchanger.cc.</u>

2.8. Payment for the Contractor's services can be carried out in any way available on the Contractor's website. Direct debiting of the Client's funds is carried out by financial market organizations authorized by the Contractor. The Client understands and acknowledges that payment can be initiated only by himself by performing certain implied-in-fact actions, while additional authorization, as well as other confirmation of the funds withdrawal, may not be required.

2.9. By signing this Agreement, the Client acknowledges that he is aware that the Subscription is a form of payment that can be carried out, inter alia, by means of recurrent debits of funds (regular acceptance-free payments) from the Client's payment card. When the Client chooses recurrent write-offs as a payment method, these write-offs shall be carried out by a credit organization authorized by the Contractor.

2.10. The Contractor reserves the right to carry out various incentive events that may affect the Subscription cost as per a particular Tariff, as well as duration of the services provided by the Contractor. Such promotions can be carried out, inter alia, by issuing promotional codes (unique

codes for obtaining a discount on the Contractor's services). At the same time, the Tariffs themselves shall not be subject to change. Discounts received by the Client during such incentive events may be taken into account when paying for the Subscription, as well as in case of a refund for the paid period.

2.11 The Contractor has the right to write off as per Tariff according to the price list from Appendix No. 1 hereto in two installments.

2.12 The Contractor has the right to make a test payment for 50 (fifty) rubles.

2.13 The Contractor has the right to write off for renewing the user's subscription 23 (twenty-three) hours before the end of the trial period.

2.14 When prepaying the Trial Tariff for 1 (one) ruble, the Client agrees that the Contractor shall write off according to the price list specified in Appendix No. 1 to this Agreement from 50 (fifty) rubles to 1490 rubles per subscription, for a period from 2 (two) to 60 (sixty) days.

2.15 If the Client fails to write off money in 60 (sixty) days in the amount of 1490 (one thousand four hundred ninety) rubles, the Contractor has the right, and the Client agrees that the Client shall try to pay for the Contractor's services according to the price list from Appendix No. 1 hereto for lower amounts and terms of subscription to the Contractor's services.

3. RIGHTS AND OBLIGATIONS OF PARTIES

- 1. The Client undertakes to:
- 1. Strictly adhere to and not violate the terms of this Agreement.

3.3.3. Not compromise the Contractor's business reputation or not disseminate any information about the services provided, without the express written consent of the Contractor.

3.3.4. Do not allow any third parties to use his account (authentication data). The Client is responsible for all actions performed using his account by third parties.

3.2. The Contractor undertakes to:

3.2.1. Provide the Client with the services in accordance herewith.

3.2.3. Comply with the terms of the Contractor's Privacy Policy published at <u>https://skinchanger.cc/policy</u>.

4. WARRANTIES AND DISCLAIMER OF WARRANTIES

4.1. The services hereunder are provided "as is", the Contractor shall not give any explicit and/or implied guarantees that the services meet the Client's expectations, and is not responsible for the interpretation of the results of the services by the Client. The Client understands and agrees that he bears all risks, including financial ones, associated with the use of the services results.

4.2. The Contractor is not responsible for interruptions in the provision of services associated with software and/or hardware failures that arose at the Client, as well as as a result of act or omission of any third parties.

4.5. The Contractor's liability under this Agreement is in any case limited to the cost of the Subscription paid by the Client in the current period.

5. AGREEMENT TERMINATION AND SUBSCRIPTION CANCELLATION

5.1. The user has the right to unsubscribe from automatic subscription renewal after 40 (forty) hours from the moment of receiving the trial period.

5.2. The Contractor has the right to refuse to provide the services, or (at its own discretion) to suspend the services rendering, without prior notification of the Client, in case of violation by the Client of Clauses 3.1-3.3.4 hereof.

6. REFUNDS POLICY

6.1. The services rendered by the Contractor hereunder are digital, the Contractor offers the Client an opportunity to familiarize himself with the services for a minimum fee by providing limited access for 72 (seventy-two) hours (3 days). As a general rule, the refund of fees for services is not provided, however, the Contractor reserves the right to consider individual applications related to the refund for the services.

6.2. In case of proven fraudulent actions on the part of the Client, or in case of violation by the Client of Clause 3.2 hereof, no refund for services is made.

6.3. Refunds are possible only if no more than 180 (one hundred eighty) days have passed from the moment of payment to the moment the Client applies for a refund.

6.4. A full refund is possible in the following cases:

6.4.1. When access to the services was not provided to the Client within 24 (twenty-four) hours from the moment of payment for the services at the corresponding Tariff, or was blocked for the Client, without him violating his obligations under this Agreement, for the appropriate time period in the current, paid period of the services rendering;

6.4.2. The payment was made by mistake, that is, if the services for the same Tariff were paid by the Client with an interval of no more than 10 (ten) minutes between payments and if the Client applied to the Contractor with a request for a refund within a period not exceeding 48 (forty-eight) hours from the moment of the second payment.

6.5. Partial refund is possible in the following cases:

6.5.1. If the Client mistakenly pays for the services according to the Tariff, which assumes a longer provision of services, and the refund is made in the amount proportional to the price difference between the Tariffs, the Client shall apply for a refund within a period not exceeding 24 (twenty-four) hours from the date of payment for the services;

6.5.2. If the services were unavailable for the Client due to the Contractor's fault or inaction for more than 3 (three) hours in a row, furthermore, the refund is made in the amount of 5% (five per cent) of the amount paid by the Client for the provision of services in the current period.

6.6. Refunds shall be made only when the Client directly contacts the Contractor with a corresponding statement. When contacting payment service providers for a refund, the Contractor shall not refund, in order to avoid double refunds.

7. FINAL PROVISIONS

7.1. The certificate of rendered services is not provided hereunder. At the written Client's request, the Client may be provided with a reconciliation report.

7.2. This Agreement is concluded for an indefinite period.

7.3. If any provision of this Agreement is held invalid or unenforceable, this shall not affect the validity or legal force of any other provision of this Agreement, which remains in full force and effect.

7.4. Relations under this Agreement are governed by the legislation of the Russian Federation, as well as international treaties and agreements.

7.5. For this Agreement, a claim procedure for resolving disputes is mandatory. Should the disputes arising out of this Agreement not be settled by the Parties in a complaint procedure, they shall be referred to the court at the location of the Contractor.

Full name of the Contractor	Individual entrepreneur Lanko Irina Vasilyevna
OGRNIP	320508100326409
INN	500108063602

Appendix No. 4 to the Service Agreement

Price List

Number of days as	Subscription fee (RUB)
per Tariff	
2	50
5	100 + 50 = 150
10	240 + 50 = 290
20	440 + 50 = 490
40	940 + 50 = 990
60	1440 + 50 = 1490